



CANADIAN SUPPLY CHAIN SERVICES

EFFECTIVE MARCH 1ST, 2010

ACCOUNTS RECEIVABLE SUPPORT

\$5.00 per document request (Free on-line look up available)
8% minimum \$80.00, of amount collected for cash on delivery

ADMINISTRATION FEE

\$45.00 per hour (minimum 1 hour): An hourly charge will apply when the customer requires or requests customized specific reports / information, or requires CF Managing Movement to provide specific information in the customer's format, web interfaces, spreadsheets or other documentation.

BILLING

A \$35.00 charge will apply for a freight bill reversal (when a bill must be reversed from prepaid to collect or from collect to prepaid or changed to third party.) This charge will also apply on requests to increase, decrease or cancel a C.O.D. or to change a delivery address. Exception: C.O.D. cancellation fee on shipments originating or moving within points in ON & PQ is \$50.00.

All shipping charges in terms of sale (credit terms) are net 30 days (30 days from invoice date including holidays). All past due account balances are subject to an interest charge of 2% per month (26.8% per annum).

DANGEROUS GOODS / HAZARDOUS MATERIAL HANDLING FEE

\$35.00 per shipment.

DELIVERY PRE-NOTIFICATION, ADVANCE BOOKING & APPOINTMENT DELIVERY

\$35.00 per delivery when booked by the carrier.

An additional \$35 charge will apply on appointments pre-booked in advance by shipper, or their agent that is requested or shown on the bill of lading.

Notify Plus – Guarantee your appointment time for an additional charge of \$98.00. Shipment and appointment must be arranged in advance through your local business centre. The guarantee applies only to the shipment charges and carrier will not be held liable for any charges or fines that may occur for appointments not made.

Note: CF's early morning delivery services are a simple, faster and guaranteed on-time delivery alternative to appointment delivery. For guaranteed time-specific delivery, indicate guaranteed delivery before 7:00 am, 9:00 am or 10:30 am on your bill of lading.

DENSITY RULE

The minimum chargeable weight for shipments occupying less than 1,280 cubic feet will be calculated based on 10 pounds per cubic foot. Shipments that do not allow other freight to be loaded above, beneath or around the shipment will be assessed charges based on 750 pounds per lineal foot of trailer space occupied.

Shipments occupying 1,280 cubic feet or greater will be assessed a minimum weight based on 15 pounds per cubic foot. Shipments which do not allow other freight to be loaded above, beneath or around the shipment will be charged based on 1,000 pounds per lineal foot of trailer space occupied.

When the cubic capacity of a shipment is not established, exception ratings according to classification of articles will apply.

DETENTION OF VEHICLE (PICKUP AND DELIVERY SERVICES)

- a) When, due to no fault or negligence on the part of Canadian Freightways/Epic Express, a delay occurs during loading, unloading or waiting to load/unload which exceeds the allotted “free time”, as defined in paragraph (b), the following additional charges will be assessed:

<u>Rate per hour</u>	<u>Minimum charge</u>
\$125.00	\$85.00

b)	<u>Shipments weighing or billed as weighing:</u>	<u>Free Time</u>
	0 – 2,499 pounds	15 minutes
	2,500 – 4,999 pounds	30 minutes
	5,000 – 7,499 pounds	45 minutes
	7,500 – 9,999 pounds	1 hour
	10,000 – 19,999 pounds	1.5 hours
	20,000 – 29,999 pounds	2 hours
	30,000 – 39,999 pounds	2.5 hours
	40,000 pounds and over	3 hours

Note 1: In applying the provisions of this rule, calculation of time allowed will begin upon arrival of the pickup and delivery vehicle at the place of loading/unloading and will stop upon departure from the place of loading/unloading.

Note 2: Time is calculated in ten-minute intervals once free time has been surpassed.

Note 3: The free time allowance and delay time charges represent one vehicle and one driver/employee.

FORT MCMURRAY SITE DELIVERY CHARGES

Shipments destined to or originating from the following locations will be charged the following charges in addition to the current rates to/from Fort McMurray, Alberta:

Albian Sands	\$225.00
Aurora	\$250.00
Canadian Natural Resources Ltd (CNRL)	\$285.00
Fort Hills	\$550.00
Horizon Oil Sands	\$285.00
Japan Oil Sands	\$275.00
Mildred Lake	\$160.00
Northland Forest	\$110.00
Opti Nexen Long Lake	\$595.00
Petro Can MacKay River	\$250.00
PTI Lodge	\$175.00

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PTI Beaver Lodge	\$175.00
Shell Jack Pine	\$225.00
Suncor – Firebag Service	\$500.00
Suncor – Main Plant	\$110.00
Syncrude – Main Plant	\$120.00
Syncrude SWQR Project	\$250.00
Syncrude – UE #1	\$125.00
Tar Island	\$110.00

NOTE: Any shipments requiring delivery outside the city limits to a point that may not be noted as above will be subject to additional delivery charges on an hourly rate.

FUEL SURCHARGE / CARBON TAX SURCHARGE

CF Managing Movement reserves the right to assess a Fuel Surcharge and / or a Carbon Tax Surcharge upon various weight breaks in addition to regular charges, for current rates contact your local service centre.

MECHANICAL LOADING / UNLOADING:

Pickups / Deliveries within points serviced direct in AB, BC, MB, SK, and YT where Tailgate Service has been requested, this service will be provided at a charge of 225 cwt, Minimum \$40.00, Maximum \$95.00. (Note: Tailgate Service is subject to availability)

Pickups / Deliveries within points serviced direct in ON and PQ where Tailgate Service has been requested, shall incur an additional charge of \$85.00. (Note: Tailgate Service is subject to availability)

NON-COMMERCIAL OR LIMITED ACCESS - PICKUP OR DELIVERY

Non-commercial Pickup and Delivery	\$9.90 per 100 pounds Minimum charge of \$99.00
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Note: These charges apply in addition to transportation charges for movement from originating city/town to destination city/town.

REDELIVERY OF FREIGHT

- a) When, through no fault of Canadian Freightways or Epic Express and after reasonable effort, shipment delivery cannot be completed and a redelivery is requested, a charge of \$6.90 per hundred pounds, minimum \$69.00, maximum \$325.00, will be assessed against the shipment in addition to accrued charges.
- b) A reconsignment within the original destination area will be subject to a charge of \$99.00.
- c) Rehandling of a shipment is at the rate of \$6.50 cwt subject to a minimum charge of \$65.00 per shipment.

ROAD BANS

A minimum 35% surcharge will be assessed to shipments originating at or destined to the Yukon or other highways during road bans applied by the Ministry of Transport. Air Shuttle charges will apply when applicable on areas where Road Services are unavailable.

SHIPMENT LIABILITY

Up to \$2.00/lb	Free of charge for shipments originating at and destined to a Canadian Freightways, Click Express or Epic Express direct service point.
Greater than \$2.00/lb	3% of the declared value in excess of \$2.00 per pound based upon the actual weight of the shipment (minimum of \$10.00)

Note:

1. Shipments with a declared value over \$25,000 CAD, or over \$25 per pound, must have purchased single shipment insurance which may be obtained by calling the CF Business Centre; certain exceptions may apply.
2. To receive liability above \$2.00 per pound, the declared value must be indicated on the bill of lading.
3. Personal effects, **Glass, Fragile Goods**, and/or used commodities will have a maximum liability of \$0.10 per pound, unless otherwise specified.
4. Shipments not properly packaged/crated will be marked and shipped at "shipper's risk of damage". Carriers are not liable for shipments shipped at "shipper's risk of damage" or if shipped as "shipper's load and count".
5. Rates are based on a minimum claim amount of one hundred dollars (\$100.00).

SHIPMENT SCALING

- a) Pricing is based on actual weight (as determined by a Canadian Freightways / Epic Express weigh scale) or cubic displacement as determined by Canadian Freightways.
- b) A \$35.00 weight correction fee will be assessed in the event that Canadian Freightways / Epic Express is required to weigh a shipment if the weight is not provided on the bill of lading at the time the shipment is picked up.
- c) A \$35.00 weight correction fee will be assessed if Canadian Freightways / Epic Express re-scales a shipment and this results in an increase in revenue of \$20.00 or more.

SHIPPING AND RECEIVING

Inside pickup or delivery	\$8.50 per hundred pounds (minimum \$80.00)
Sortation/Packaging	\$45.00 per 15 minutes (minimum \$45.00)
Second CF team member	\$105.00 per hour

SPECIAL HANDLING

Any shipment containing a single piece of freight that exceeds 6,000 pounds will be subject to an additional charge of \$5.00/cwt to cover additional costs incurred to remove the freight from the trailer to initiate delivery. This charge will be calculated on the total weight of the shipment unless the weights are broken down per piece on the original bill of lading. Additional charges may be applicable if it is determined that a flat-deck or other special equipment is required to deliver the freight.

TEMPERATURE CONTROLLED TRANSPORTATION

20% protective service charge for shipments less than 20,000 pounds
Minimum charge of \$40.00 per shipment

13% protective service charge for shipments more than 20,000 pounds
Minimum charge of \$175.00 per shipment

TEMPORARY ON-SITE STORAGE

\$135.00 per 28 foot trailer per day
\$200.00 per 48 foot trailer per day
\$220.00 per 53 foot trailer per day

WAREHOUSING

First 48 hours free of charge
After first 48 hours, \$7.00 per hundred weight
Minimum daily charge of \$50.00 per shipment

Note: Warehousing charges are assessed on business days only.

TRADESHOW / EXHIBITION FREIGHT

Customers pricing does not apply on any shipments moving to or from a tradeshow and will be subject to a charge based on a 125% of the applicable general merchandise tariff. For a quote to or from a tradeshow please contact your local business centre.

NOTES:

1) All Supply Chain Services prices reflect CF and Epic's Monday through Friday rates and apply on direct service points only. Please contact your local CF or Epic representative for weekend or holiday rates.

2) The enclosed rates are based on LTL Standard Service, and do not include special expedited services such as Air Service, Shortcut, Time Definite and Urgent services. Air Services or Urgent Services may be arranged. However, the shipper has to call at time of shipping to confirm special shipping arrangements and charges for Air Service and Urgent Service. Refer to the Canadian Freightways, Epic Express website at www.cfmvmt.com for details and guidelines on special services such as Shortcut Service and Time Definite Delivery Service as restrictions may apply.

3) The paying party (debtor) as designated by the terms on the carrier way bill are responsible for payment of all freight and accessorial charges, including services requested by the shipper, consignee or other party.

4) Complete details of all surcharges including the summarized service charges and applicable rules listed above can be found in the CFL 189 tariff, and are subject to change without notice.

5) Under no circumstance in providing service will carrier be responsible for special, incidental or consequential damages, including but not limited to the loss of profits.